

# 2024 Calgary Home and Garden Show Ticket FAQs

#### Q: How does this fundraiser work?

A: CREB® members can order tickets for the Calgary Home and Garden Show (Feb. 22 - 25, 2024, at the BMO Centre) through a special fundraising campaign organized by the CREB® REALTOR® Community Foundation. Tickets are available at a discounted rate of \$10 per ticket (down from the regular price of \$16). For each ticket sold, \$3 will go to support local housing and shelter initiatives through the CREB® REALTOR® Community Foundation.

To order tickets, please visit: <a href="https://www.microspec.com/dp/create/CHGSS24">https://www.microspec.com/dp/create/CHGSS24</a>

#### Q: Is there a minimum or maximum order for tickets?

A: Each REALTOR® will have a minimum of a 20-ticket order but will only be charged for two tickets up front (\$20), then pay for any additional tickets redeemed. There is no maximum limit and additional tickets can be ordered if required.

## Q: How much will I be charged for tickets?

A: All tickets redeemed at the show will be charged to the credit card provided (less non-refundable deposit of \$20). Redeemed tickets are billed at \$10 each.

#### Q: Am I able to order pre-printed tickets?

A: Yes. For a courier fee of \$15, you can have physical tickets mailed to you. Members who request physical tickets are responsible for the distribution of the tickets to their clients.

## Q: How do I know my order was completed?

A: You will receive a confirmation email when your order is completed.

## Q: How will the information I provide on Microspec to purchase tickets be used?

A: Information provided on the Microspec ticket purchasing platform is confidential and strictly for ticket processing/issuing tickets and is not shared/sold to any third parties.

### Q: Can eTickets or hard copy tickets be used more than once?

A: No, each ticket has its unique number and barcode and can only be scanned once for entry.

## Q: What if I have more questions?

A: If you have questions, please contact <a href="mailto:homeshows@microspec.com">homeshows@microspec.com</a> or 1.888.780.9825 ext. 212.