



## 2024 Calgary Renovation Show Ticket FAQs

**Q:** How does this fundraiser work?

**A:** CREB® members can order tickets for the Calgary Renovation Show (Jan. 12 - 14, 2024, at the BMO Centre) through a special fundraising campaign organized by the CREB® REALTOR® Community Foundation. Tickets are available at a discounted rate of \$8 per ticket (down from the regular price of \$13). For each ticket sold, \$3 will go to support local housing and shelter initiatives through the CREB® REALTOR® Community Foundation.

To order tickets, please visit <https://www.microspec.com/dp/create/CRSS24>

**Q:** Is there a minimum or maximum order for tickets?

**A:** Each REALTOR® will have a minimum of a 20-ticket order but will only be charged for two tickets up front, then pay for any additional tickets redeemed. There is no maximum limit and additional tickets can be ordered if required.

**Q:** How much will I be charged for tickets?

**A:** All tickets redeemed at the show will be charged to the credit card provided (less non-refundable amount of \$16). Redeemed tickets are billed at \$8 each.

**Q:** Am I able to order pre-printed tickets?

**A:** Yes. For a courier fee of \$15, you can have hard copy tickets mailed to you. Members who request hard copy tickets are responsible for the distribution of the tickets to their clients.

**Q:** How do I know my order was completed?

**A:** You will receive a confirmation email when your order is completed.

**Q:** How will the information I provide on Microspec to purchase tickets be used?

**A:** Information provided on the Microspec ticket purchasing platform is confidential and strictly for ticket processing/issuing tickets and is not shared/sold to any third parties.

**Q:** Can eTickets or hard copy tickets be used more than once?

**A:** No, each ticket has its unique number and barcode and can only be scanned once for entry.

**Q:** What if I have more questions?

**A:** If you have questions, please contact [homeshow@microspec.com](mailto:homeshow@microspec.com) or 1.888.780.9825 ext. 212.